Quálitas Controladora invites to their Ordinary and Extraordinary General Shareholders' Meeting

On March 29th of this year, the Ordinary and Extraordinary General Shareholders' Meeting of **QUÁLITAS CONTROLADORA, S.A.B. DE C.V.** has been convened, which will be held on April 28th, 2021 at 17:00. As a preventive matter considering the measures issued by the authorities due to the COVID-19, participation to the event will be online in accordance with the following procedure:

The shareholders who wish to attend the Meeting must contact their account executive at the brokerage firm with which they have entered into their stock brokerage agreement in order to request the issuance of the corresponding Proxy letter, sending the corresponding duly signed voting form.

The brokerage firms that receive from their clients the applications referred to in the previous paragraph, should go to the Company's Secretary located at Paseo de los Tamarindos No. 400, Torre A Piso 31, (Law Firm: DLA Piper México, S.C.) Bosques de las Lomas, C.P. 05120 México, Ciudad de México, Telephone (55) 5261.1800, in charge of Mr. Xavier Mangino Dueñas, to request and obtain the admission passes:

- To send the request via email to the following persons Xavier Mangino Dueñas, Elena Ibarrola Morlet, Cristian Gastelum Rodríguez and Edith Marquez Díaz in the emails Xavier.Mangino@dlapiper.com, Elena.Ibarrola@dlapiper.com,
 Cristian.Gastelum@dlapiper.com y Edith.Marquez@dlapiper.com (please include each and every one in all communications related to this subject).
- 2. To all requests carried out according to number 1 above, there must be attached, the specific Certificate issued by the S.D. Indeval Institución para el Depósito de Valores, S.A. de C.V., the list of clients who wish to attend the Shareholders' Meeting, the corresponding form and other documents usually required for the issuance of the admission passes.
- 3. Once the information is received and validated according to the above numbers, the Secretary of the Company, which is in charge of Xavier Mangino Dueñas, will send via email the admission passes requested.
- 4. In order to comply with all sanitary measures, avoid the risk of contagion during the celebration of the Shareholders' Meeting, be able to solve the topics and generate certainty to the shareholders and the stock market, the intermediaries may be able to issue a power of attorney in favor of Elena Ibarrola Morlet and/or Xavier Mangino Dueñas, which will vote according to the instructions indicated in such powers, with this, we will be able to achieve a proper representation of the shareholders in a smaller number of people gathered together.



5. Any doubt related to the procedure may be consulted and will be solved via email by Xavier Mangino Dueñas, Elena Ibarrola Morlet, Cristian Gastelum Rodríguez and/or Edith Marquez Díaz in the emails Xavier.Mangino@dlapiper.com, Elena.Ibarrola@dlapiper.com, Cristian.Gastelum@dlapiper.com y Edith.Marquez@dlapiper.com, <a href="mailto:(please include each and every one in all communications related to this subject).

The intention of the procedure described in the numerals above, was conceived in order to comply even in times like this, with the Company's commitment to maintain the highest standards of corporate governance.

Finally, we did not fail to mention that the Company is committed at all times to its shareholders and the stock market in general, as well as to give transparency and continuity to the management of the Company, the foregoing within the applicable legal regulatory framework. Which is why, what is set on point 4 of de mechanism described above, consisting in the appointment of the attorneys-in-fact, is intended to provide our support in carrying out the procedure described in this communication.

It is worth mentioning that the procedure described is in no way intended to avoid compliance with each and every one of the obligations in charge of the financial intermediaries and shareholders of the Company imposed by the legal provisions and circulars in force and applicable to everything related to the application and issuance of the admission passes for the General Shareholders' Meeting.

About Quálitas

Quálitas Controladora (Q) Quálitas Controladora (Q) is the company with the largest market share in the auto insurance industry in Mexico and has presence in the United States, Peru, Costa Rica and El Salvador. Its unique business model, based on excellence service and a strict cost control policy, has allowed it to offer a first quality service under the largest coverage network in the country. Qualitas is listed on the Mexican Stock Exchange under the symbol "Q" (Bloomberg: Q *: MM)

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