Earnings Results 2022 1st Quarter

63.7



48.8

Quálitas



1Q22 Results Webcast

Date: Tuesday April 26th, 2022

Time: 9:00 am CST (Mexico) / 10:00 am EST

Qualitas Controladora S.A.B. de C.V. cordially invites you to its first quarter 2022 earnings results conference call.

Hosted by:

Mr. Jose Antonio Correa, Chief Executive Officer Qualitas Controladora Mr. Bernardo Risoul, Chief Financial Officer & International CEO

Link to join online: https://services.choruscall.ca/links/qualitas20220426.html

Dial in:

» Mexico: 1-800-514-8660
» US & Canada: 1-800-319-4610
» International Dial-In: +1-604-638-5340
No passcode needed

The report and presentation will also be available:

https://qinversionistas.qualitas.com.mx/financial-information/quarterly-report



Qualitas reports first quarter 2022 results

Mexico City, April 25th, 2022 – Qualitas Controladora, S.A.B. de C.V. ("Qualitas", "Q", or "the company") (BMV: Q*), announces its unaudited financial results for the first quarter 2022.

Figures in this document are stated in millions of Mexican pesos (MM) except when otherwise indicated and may vary due to rounding.

Highlights

- First quarter 2022 results are within the company's low range estimates, mainly due to the upward mobility trend, with its corresponding impact in claims, coupled with a lower investment income.
- Despite the drop in new car sales of -2.9% and -23.9% compared to 1Q21 & 1Q19 respectively, and a highly competitive environment, written premiums for the quarter stood at \$9,796 million, an increase of 0.9% vs 1Q21.
- By quarter-end, the company reached a new record high with 4.6 million insured vehicles: +109 thousand units vs year-end 2021, and +285 thousand unit's vs 1Q21.
- Earned premiums closed 1Q22 at \$9,291 million, increasing by 7.9% vs 1Q21, driven by lower reserves constitution, aligned to the underwriting performance.
- Quarterly loss ratio stood at 65.8%; Qualitas Mexico loss ratio, our main business, stood at 65.7%.
- Combined ratio during 1Q22 was 93.5%, being within the high end of our estimates, proving Qualitas capability to get around the environment headwinds.
- Aiming to maintain a profitable operation and combined ratios within the sustainable ranges, as a result of the inflationary pressures and higher claims costs, Qualitas will continue to gradually increase tariffs in specific segments.
- Quarterly comprehensive financial income was \$345 million, and ROI was 3.3%. Such performance was driven by the impact in some equity positions; by quarter-end, 16.1% of our portfolio is invested in equities and the remaining 83.9% in fixed income securities.
- Quarterly net income was \$736 million, resulting in a net margin of 7.5%.
- The regulatory capital requirement stood at \$3,619 million, with a solvency margin of \$16,335 million, equivalent to a solvency ratio of 551%.
- 1Q22 and 12-month EPS stood at \$1.8 and \$8.5 respectively. P/E multiple stood at \$13.5 and P/BV multiple stood at 2.2. 12-month ROE stands at 17.0%, reflecting the company's capital strength.
- Related to our new Qualitas Salud subsidiary, during 2Q22, CNSF will start the certification visit, final step to get the regulator favorable opinion for the beginning of operations.
- It has been proposed to the Shareholders' Meeting a dividend payment of \$6.5 pesos per share, payable in two installments. This represents an increase of 62.5% compared to prior year's dividend and a ~5.7% dividend yield.



| Q | ualitas | in figures | | |
|---|-----------------------------------|---|--|--|
| | 4,586,381 Insured units | | 7.9% Earned premiums growth 22 vs 21 | |
| | | 32.3% Market share; leaders since 2007 | 17.0% 12M ROE | ·(\$). |
| | Î | 7.5% Net margin 1Q22 | \$13.5 P/E | |
| | | \$8.5 EPS 12M | \$34,873 Invested assets, float (MM, MXN) | |
| | | 529 217 service offices & 312 ODQ's | ~19,000 Agents | |
| | | 5,408 Employees | 365 days/24h Call center service | 24/7 () () () () () () () () () () () () () |
| | | | 5 | |



Financial highlights 1Q22 (MM MXN)

| Income Statement | 1Q22 | 1Q21 | Δ %/pb 22 vs 21 |
|---|--|--|--|
| Premiums written | 9,796 | 9,705 | 0.9% |
| Net premiums written | 9,587 | 9,617 | (0.3%) |
| Premiums earned | 9,291 | 8,608 | 7.9% |
| Acquisition cost | 2,300 | 2,232 | 3.1% |
| Loss cost | 6,118 | 5,105 | 19.9% |
| Technical result | 873 | 1,272 | (31.3%) |
| Operating expenses | 363 | 396 | (8.4%) |
| Underwriting result | 510 | 876 | (41.7%) |
| Comprehensive financial income | 345 | 531 | (35.1%) |
| Investment income | 283 | 439 | (35.5%) |
| Income Taxes | 120 | 332 | (64.0%) |
| Net result | 736 | 1,074 | (31.5%) |
| Cost ratios | | | |
| Acquisition ratio | 24.0% | 23.2% | 78 |
| Loss ratio | 65.8% | 59.3% | 655 |
| Operating ratio | 3.7% | 4.1% | (38) |
| Combined ratio | 93.5% | 86.6% | 695 |
| Combined ratio adjusted* | 94.5% | 89.8% | 468 |
| Profitability ratios | | | |
| Return on investments | 3.3% | 5.0% | (174) |
| | | | . , |
| Operating expenses Underwriting result Comprehensive financial income Investment income Income Taxes Net result Cost ratios Acquisition ratio Loss ratio Operating ratio Combined ratio adjusted* Profitability ratios | 363 510 345 283 120 736 24.0% 65.8% 3.7% 93.5% 94.5% | 396 876 531 439 332 1,074 23.2% 59.3% 4.1% 86.6% 89.8% | (8.4%) (41.7%) (35.1%) (35.5%) (64.0%) (31.5%) 78 655 (38) 695 468 |

*Adjusted combined ratio refers to the sum of the acquisition, loss and operating costs, divided by earned premiums and it is presented for comparison reasons with international indices.

| Balance Sheet | 1Q22 | 1Q21 | ∆ %/bp 22 vs 21 |
|----------------------------|--------|--------|--------------------|
| Assets | 72,715 | 68,246 | 6.5% |
| Investments & Real Estate | 36,903 | 36,898 | 0.0% |
| Invested assets or float** | 34,873 | 34,979 | (0.3%) |
| Technical reserves | 38,553 | 35,675 | 8.1% |
| Total liabilities | 51,876 | 48,629 | 6.7% |
| Stockholders' equity | 20,839 | 19,617 | 6.2% |

**Invested assets or float: investments in debt + overnights + loans portfolio.

Written premium

| Business line | 1Q22 | 1Q21 | Δ %/bp 22 vs 21 |
|------------------------|---------------|-------|--------------------|
| Traditional | 6,295 | 5,896 | 6.8% |
| Individual | <i>3,</i> 573 | 3,247 | 10.0% |
| Fleets | 2,721 | 2,649 | 2.7% |
| Financial institutions | 2,573 | 3,071 | (16.2%) |
| Foreign subsidiaries | 927 | 739 | 25.4% |
| Total | 9,796 | 9,705 | 0.9% |

Note: Starting in February 2022, Easy Car Glass, CristaFacil & Outlet de Refacciones, consolidated from an accounting standpoint in 2021 in Outlet de Refacciones, changed their legal name to Logiflekk SA de CV, keeping Flekk as its traded mark.

During the quarter, written premium stood at \$9,796 million, impacted by the fall of -2.9% and -23.9% in new car sales, compared to 1Q21 and 1Q19, respectively.

During the first three months of 2022, the underwriting through the traditional segment, driven by our agents, grew by 6.8%. Written premiums through financial institutions decreased by -16.2% due to the challenging environment, but also driven by a high comparable base given the writing of a non-recurring business during 1Q21.

Following the downward trend in new car sales, according to OCRA figures, new vehicles financing has significantly decreased. During January and February 2021 and 2022, there was a decrease of -25.4%, and -2.2%, respectively vs same period last year. On the other hand, due to the lack of new cars inventory, the financing of used vehicles increased by 9.2% during the first two months of the year, in comparison to the same period in 2021. Nonetheless, still under pre pandemic levels, thus representing an opportunity for Qualitas, with potential benefit for the individual business.

The international subsidiaries continue to be an engine of growth for the holding company, posting a 25.4% growth during the quarter, when compared to same period last year, reaching an underwriting of \$927 million. Excluding the exchange rate impact, the quarterly growth in local currency stood at 28.6%.

The network coverage in Mexico and the countries where Qualitas has operations continues to expand; 1 new service office and 6 new ODQ's were opened as of March 2022, reaching 529 offices, allowing us to have presence where our policyholders and agents need us.

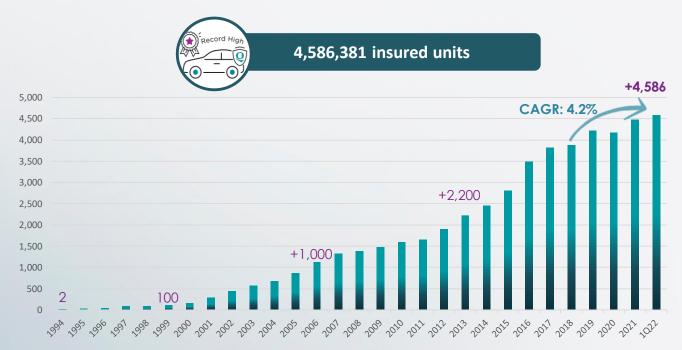


Insured units

Despite the complex environment, the company closed the quarter with 4.6 million insured units, which represent an increase of 6.6% vs 1Q21, meaning +285 thousand additional units vs March-end 2021. Likewise, most of the international operations reported new records high in terms of insured vehicles, maintaining such pace over the last three quarters.

During March, the sale of new vehicles in Mexico stood at 95,199 units, equivalent to a growth of +19.6% when compared to February sales, but -1.2% below March 2021. On a quarterly basis, as mentioned at the beginning of the report, the downward trend continues.

In this regard, the price of new vehicles has increased by 8.9% during the last 12 months. Regarding car production, there have been small steps towards recovery, with an increase of +3.4% during the first three months of the year, in comparison to the same period in 2021. Similarly to new car sales, the most underlying risks continue to be the macroeconomic environment and the supply chain struggles.



CAGR of the last 5 years



| Qualitas | ' insured | units are | allocated | as follows: |
|----------|-----------|-----------|-----------|-------------|
|----------|-----------|-----------|-----------|-------------|

| | 1Q22 | 4Q21 | ۵% | 1Q21 | Δ% |
|------------------|-------|-------|-------|-------|-------|
| Mexico | 4,408 | 4,311 | 2.2% | 4,171 | 5.7% |
| Automobiles | 2,927 | 2,882 | 1.6% | 2,804 | 4.4% |
| Trucks | 1,145 | 1,120 | 2.3% | 1,114 | 2.8% |
| Tourists | 119 | 115 | 4.0% | 103 | 16.4% |
| Motorcycles | 216 | 195 | 11.1% | 151 | 43.5% |
| El Salvador | 24 | 21 | 12.6% | 19 | 26.8% |
| Costa Rica | 82 | 76 | 8.7% | 65 | 25.6% |
| USA | 18 | 18 | 2.7% | 17 | 7.0% |
| Peru | 54 | 51 | 5.4% | 29 | 84.5% |
| Insured vehicles | 4,586 | 4,477 | 2.4% | 4,302 | 6.6% |

All percentage changes are compared to 1Q22, in thousands of units.

Earned premiums

During the first quarter, earned premiums stood at \$9,291 million, representing an increase of 7.9% in comparison to the same period in 2021, and aligned to the pace of underwriting and to the actuarial reserves' constitution.

By the end of March, 78.1% our portfolio is constituted by annual policies and 21.9% by multiannual policies.



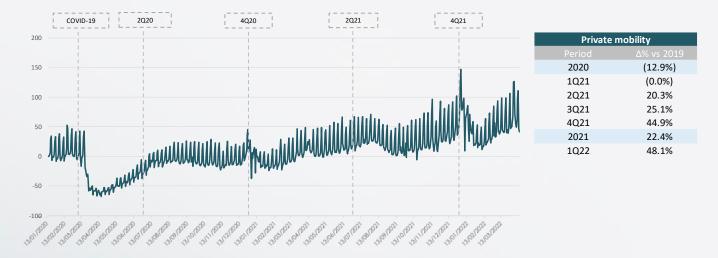
Net acquisition cost

The acquisition ratio for the quarter was 24.0%, posting an acquisition cost of \$2,300 million; such increase is related to higher bonuses, related to a higher collection performance, and compensations to agents.



Loss cost

During the quarter, mobility trend continued its upward trend, having a higher number of vehicles on the road in comparison to prior quarters. As of 1Q22, private mobility stood 48.1% higher than pre pandemic levels.



According to Apple statistics, quarterly private mobility in Mexico had the following performance:

Moreover, according to OCRA statistics, the trend in thefts experienced a spike during the quarter, increasing 4.9% for Qualitas, whereas the industry reported a -1.8% decrease. Such variance might be explained due to the increase in insured unites for the company, in line with the market share growth. However, the recovery of stolen units stood at 48.6%, being 3.1 pp above the industry recovery average.

As of March 2022, the company reported a claims ratio of 65.8%, reflecting the increase in frequency and average claims cost. Qualitas Mexico, our main business, posted a quarterly loss ratio of 65.7%.

Operating cost

Operating expenses for the quarter stood at \$363 million, with an operating ratio of 3.7%, 38 bp below same period last year.

Relating to the operation ratio, it was positively affected by a 67.8% decrease in the employees' profit sharing provision; excluding such item, operation ratio would stand at 3.3%.

Additionally, the operation ratio benefited from the vertical subsidiaries' income, which have an increase of 62.9% in comparison to 1Q21.



Note: Apple stopped publishing mobility trend on April 14^{th} , 2022.

Underwriting result

By quarter-end, the company reported a combined ratio of 93.5%, which stands within the high range of our estimates, and reflects the normalization trends observed during the year.

Quarterly underwriting result reached \$510 million, with an operating margin of 5.5%.

Comprehensive financial income

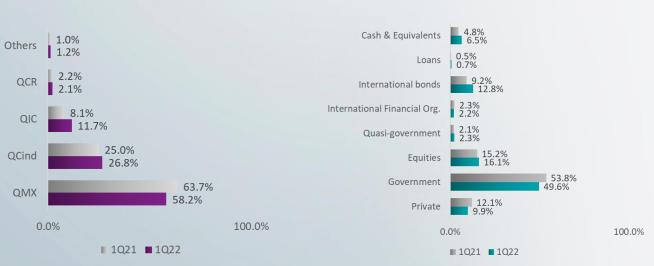
The quarterly comprehensive financial income closed at \$345 million, showing a 35.1% decrease in comparison to the first quarter 2021. The drop is mainly explained by the performance of some equity positions within our portfolio, having below-the-average performance. We believe that there is potential for a recovery in the upcoming months.

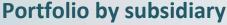
The strategy implemented by the company during the quarter was oriented to take position in specific equity securities, reaching 16.1% as of March 2022, aiming to take advantage of recent market prices. However, the remaining 83.9% portion of the portfolio continues to be invested in fixed income.

The economic environment has pushed the Mexican reference rate to continue its upward trend; as of 1Q22, CETES 28 days rate stood at 6.5%, whereas the rate for the same period in 2021 closed at 5.1%; the average rate for the quarter was 5.9%.

Qualitas reported a Quarterly ROI of 3.3%; nonetheless, acknowledging the ability of the company to adapt to the environment conditions and readjust the strategy, we have implemented several actions to revert the course for the rest of the year.

Total portfolio







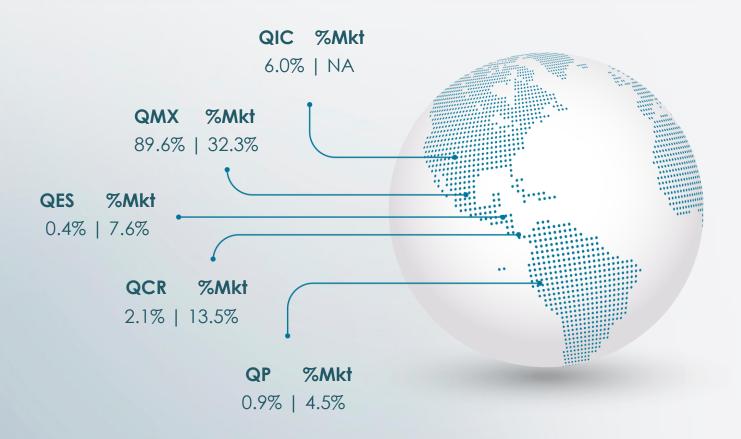
Net income

Quarterly net profit closed at \$736 million, equivalent to a net margin of 7.5%. Despite this result reflects the increase in claims and the impact in the investment portfolio, also shows our capacity to create value within the challenging environment.

Qualitas reported a 12-month ROE of 17.0%, reflecting its capital strength. The ROE comprises an operating ROE of 8.6% and a financial ROE of 8.4%.

Subsidiaries as of 1Q22

The international (geographical) subsidiaries represented **9.5% of the** company's total written premium:





Altogether, the international and non-insurance (vertical) subsidiaries reported written premiums and sales of \$1,015 million during 1Q22, representing a 28.0% growth. Excluding the exchange rate effect in the international businesses, their quarterly growth in local currency would stand at 28.6%. The overall objective for the next years remains at 20%, consolidating as a growing engine for the holding company and recalling that as for the USA subsidiary (QIC), the objective is closer to 15% due to the strategy implemented late 2021 aiming to balance growth, profitability and capital allocation.

| Written premium | | | | | | | |
|-----------------|-------------------|-----|-------|-------|--|--|--|
| | 1Q22 1Q21 %QC* Δ% | | | | | | |
| Q ES | 42 | 29 | 0.4% | 45.8% | | | |
| Q CR | 208 | 166 | 2.1% | 25.2% | | | |
| QIC | 585 | 479 | 6.0% | 22.0% | | | |
| QP | 91 | 64 | 0.9% | 42.6% | | | |
| Vertical* | 88 | 54 | 0.9% | 62.9% | | | |
| Total | 1,015 | 793 | 10.4% | 28.0% | | | |

Figures in million pesos. Sales in vertical subsidiaries exclude inter company operations. *Sales in the case of non-insurance subsidiaries.



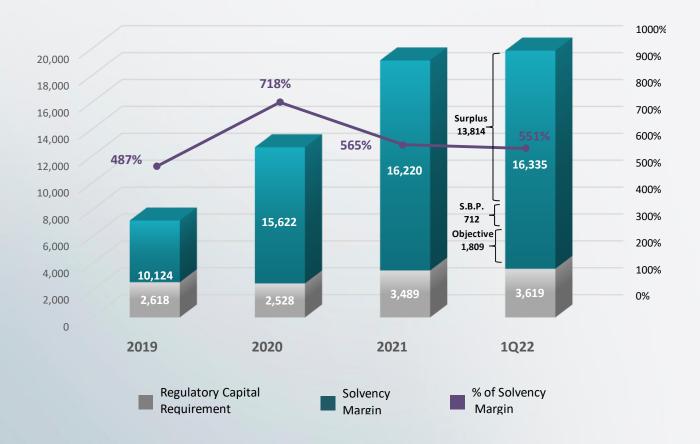
Technical reserves

The technical reserves reached \$38,553 million which represents an 8.1% increase when compared to 1Q21.

The unearned premium reserve had a growth of 4.2% when compared to same period 2021. Relating to the claim's reserves, the increase reach 19.0%. Both increases are driven by the spike in claims due to higher frequency and average claims cost.

Solvency

The regulatory capital requirement stood at \$3,619 million at the end of 1Q22, with a solvency margin of \$16,335 million; equivalent to a solvency ratio of 551%.





QUALITAS CONTROLADORA, S.A.B. DE C.V. Consolidated Balance Sheet as of March 31st 2022 Figures in Mexican pesos

| Figures in Mexican pesos | 2022 | 2021 |
|---|----------------|-----------------|
| Assets | | |
| Investments | 36,903,485,768 | 36,897,851,750 |
| Securities and Derivatives Transactions | 34,452,106,623 | 34,598,481,646 |
| Securities | 34,452,106,623 | 34,598,481,646 |
| Government | 22,147,885,969 | 22,211,485,348 |
| Private Companies: Fixed Rate | 5,548,490,782 | 6,525,959,669 |
| Private Companies: Equity | 6,721,781,190 | 5,559,524,099 |
| Foreign | 64,611,825 | 201,199,537 |
| (-) Value Impairment | 30,663,143.1 | - |
| Restricted Securities | - | 100,312,994.0 |
| Derivatives | - | - |
| Overnight | 59,140,214 | 77,567,851 |
| Loans Portfolio (Net) | 361,543,276 | 302,888,473 |
| Current Loan Portfolio | 378,345,314 | 311,308,727 |
| Non-performing Loan | 31,197,633 | 54,897,242 |
| (-) Loan Loss Provisions | 47,999,671 | 63,317,496 |
| Property (Net) | 2,030,695,655 | 1,918,913,780 |
| Investments Related to Labor Obligations | 77,374,809 | 74,052,309 |
| Cash and Cash Equivalents | 2,469,482,673 | 1,766,310,171 |
| Cash and Banks | 2,469,482,673 | 1,766,310,171 |
| Debtors | 24,954,653,637 | 24,199,089,582 |
| Premiums | 23,894,634,255 | 23,031,145,882 |
| Premiums P&C Subsidy | | - |
| Federal Agencies Debts | 151,953,954 | 392,787,063 |
| Agents and Claims Officers (Adjusters) | 169,342,209 | 158,313,021 |
| Accounts Receivable | - | - |
| Bonds for Claims Debtors | - | - |
| Other | 889,870,853 | 809,705,367 |
| (-) Allowance for Doubtful Accounts | 151,147,635 | 192,861,751 |
| Reinsurers and Re-Bonding Companies | 159,346,401 | 140,796,199 |
| Insurance and Bonds Intitutions | 11,538,275 | 12,297,157 |
| Retained deposits | 11,558,275 | 12,297,137 |
| Amounts Recoverable from Reinsurance | 149,760,510 | 129,803,234 |
| (-) Loan Loss Provisions for Foreign Reinsurers | 1,899,408 | 1,195,297 |
| and Reinsurance and Bonding Brokers | - | - |
| (-) Provisions for Penalties | 52,976 | 108,895 |
| Permanent Investments | 46,546,839 | 46,546,839 |
| Subsidiary Associates | - | - |
| Other permanent investments | 46,546,839 | - 46,546,839 |
| Other Assets | 8,104,130,425 | 5,121,392,525 |
| Furniture and Equipment (Net) | 1,666,809,113 | 1,012,225,729 |
| Miscellaneous | 6,325,836,279 | 4,013,038,241 |
| Amortizable Intangible Assets (Net) | 76,890,424 | 60,628,261 |
| Long-lived Intangible Assets (Net) | 34,594,610 | 35,500,295 |
| | | |
| Total Assets | 72,715,020,553 | 68,246,039,375 |

QUALITAS CONTROLADORA, S.A.B. DE C.V. Consolidated Balance Sheet as of March 31st 2022 Figures in Mexican pesos

| Liabilities Technical Reserves Unearned Premiums | 38,552,875,787 | 35,675,465,202 |
|--|----------------|----------------|
| | 38,552,875,787 | |
| offeatried Fremiums | 27,505,645,108 | 26,393,820,104 |
| Property and Casualty Insurance | 27,505,645,108 | 26,393,820,104 |
| Reserve for Outstanding Obligations | 11,047,230,679 | 9,281,645,098 |
| Expired Policies and Claims Ocurred Pending of Payment | 10,149,241,497 | 8,234,616,766 |
| Ocurred but not Reported and Adjustment Costs assigned to Claims | 251,066,677 | 278,313,796 |
| Deposit Premiums | 646,922,506 | 768,714,536 |
| Reserves Related to Labor Obligations | 471,051,982 | 456,107,078 |
| Creditors | 7,429,634,358 | 6,330,450,753 |
| Agents and Adjusters | 2,066,719,444 | 1,874,536,891 |
| Funds for Losses Management | 86,823,820 | 13,443,978 |
| Bonding for recognition of Liabilities Creditors | - | - |
| Miscellaneous | 5,276,091,094 | 4,442,469,883 |
| Reinsurers and Re-Bonding Companies | 148,605,419 | 147,061,104 |
| Insurance and Bond Companies | 148,605,419 | 122,377,073 |
| Retained Deposits | 0 | 24,684,031 |
| Other | - | - |
| Funding Obtained | <u> </u> | |
| Other Liabilities | 5,273,847,680 | 6,019,872,851 |
| Provisions for employee profit sharing | 370,144,330 | 817,672,260 |
| Income Tax Provisions | 50,015,400 | 188,616,240 |
| Other Obligations | 3,893,900,057 | 4,021,245,502 |
| Deferred Credits | 959,787,894 | 992,338,849 |
| Total Liabilities | 51,876,015,226 | 48,628,956,988 |
| Stockholders' Equity | | |
| Paid-in Capital | | |
| Capital Stock | 2,364,489,760 | 2,394,127,946 |
| Capital Stock | 2,422,365,551 | 2,464,130,475 |
| (-) Non Subscribed Capital Stock | · · · · - | - |
| (-) Non Displayed Capital Stock | _ | |
| (-) Repurchased Shares | 57,875,791 | 70,002,529 |
| Earned Capital | | |
| Reserves | 1,606,582,083 | 1,069,454,300 |
| Legal | 507,142,999 | 507,142,999 |
| For Repurchase of shares | 667,861,220 | 256,559,300 |
| Other | 431,577,865 | 305,752,002 |
| Valuation Surplus | 239,376,685 | 299,224,514 |
| Permanent Investments | - | - |
| Retained Earnings | 15,778,060,605 | 14,616,576,424 |
| Net Result | 734,372,413 | 1,073,054,861 |
| Translation effect | 94,958,424 | 185,716,910 |
| Non Monetary Assets Result | - | - |
| Remeasurements for Benefits granted to Employees | 2,889,779 | (31,471,592) |
| Controlling Interest | 20,820,729,750 | 19,606,683,364 |
| Non Controlling Interact | 18,275,577 | 10,399,024 |
| Non-Controlling Interest | | |
| Total Stockholders' Equity | 20,839,005,327 | 19,617,082,388 |

QUALITAS CONTROLADORA S.A.B. DE C.V.

Consolidated Income statement for the first quarter 2022

Figures in Mexican pesos

| | 1Q 2022 | 1Q 2021 |
|---|-----------------------------|----------------------|
| Premiums | | |
| Written | 9,795,716,627 | 9,704,978,430 |
| (-) Ceded | 208,463,235 | 87,670,138 |
| Net Written Premiums | 9,587,253,392 | 9,617,308,292 |
| (-) Net Increase of Unearned | 295,769,230 | 1,009,178,986 |
| Premiums Reserve | | |
| Earned Retained Premiums | 9,291,484,162 | 8,608,129,306 |
| (-) Net Acquisition Cost | 2,299,709,160 | 2,231,610,535 |
| Agents Commissions | 780,310,366 | 706,746,817 |
| Agents' Additional Compensation | 294,608,055 | 205,199,448 |
| Reinsurance and Rebonding Commissions | - | - |
| (-) Reinsurance Commissions | 1,550,007 | 581,332 |
| Excess of Loss Coverage | 1,588,786 | 1,702,791 |
| Other | 1,224,751,960 | 1,318,542,812 |
| (-) Net Claims Cost and Other | | |
| Contractual Liabilities | 6 119 240 417 | E 104 624 126 |
| | 6,118,349,417 | 5,104,634,126 |
| Claims and Other Contractual Obligations | 6,162,371,824 44,022,407 | 5,032,317,181 |
| (-) Losses on non-proportional reinsurance | 44,022,407 | - 72,316,946 |
| Claims | 072 425 505 | 1 271 004 644 |
| Technical Income (Loss) | 873,425,585 | 1,271,884,644 |
| (-) Net Increase in Other Technical Reserves | - | - |
| Result of Analog and Related Operations | - | - |
| Gross Income (Loss) | 873,425,585 | 1,271,884,644 |
| (-) Net Operating Expenses | 362,978,593 | 396,348,712 |
| Administrative and Operating Expenses | 766,218 | 5,564,050 |
| Employees' compensation and benefits | 222,846,277 | 276,598,769 |
| Depreciation and Amortization | 139,366,098 | 114,185,892 |
| Operating Income (Loss) | 510,446,992 | 875,535,932 |
| Comprenhensive Financing Result | 344,762,002 | 530,964,102 |
| Investments | 432,503,846 | 407,502,000 |
| Sale of Investments | (64,782,493) | 11,346,182 |
| Fair Valuation of Investments | (90,971,810) | 3,760,997 |
| Surcharges on Premiums | 68,605,861 | 81,435,547 |
| Debt Issuance | - | - |
| Financial Reinsurance | - | - |
| Loan Interests | 5,569,692 | 5,128,509 |
| (-) Preventive Penalties for Amounts Recoverable from Reinsurance | 314,541 | (384,436) |
| (-) Preventive Penalties for Credit Risks | 7,466,361 | (983,083) |
| Other | (6,982,956) | 10,746,111 |
| Foreign Exchange Rate Fluctuation | 8,600,764 | 9,677,237 |
| (-) Monetary Position Result | - | - |
| Participation in Permanent Investments Result | | |
| Income (Loss) Before Taxes | 855,208,994 | 1,406,500,035 |
| (-) Provision for Income Taxes | 119,654,127 | 332,466,229 |
| Income (Loss) Before Discontinued Operations | 735,554,867 | 1,074,033,805 |
| Discontinued Operations | - | - |
| Net Income (Loss) | 735,554,867 | 1,074,033,805 |
| Controlling Interest | 734,372,413 | 1,073,054,861 |
| Non-Controlling Interest | 1,182,453 | 978,944 |
| Net Income (Loss) | 735,554,867 | 1,074,033,805 |
| | | |



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Glossary of terms and definitions

Acquisition Cost: Includes commissions and compensations paid to agents as well as fees paid to Financial Institutions for the use of their facilities (UOF).

Acquisition Ratio: Acquisition Cost ÷ Net Written Premiums.

AMDA: Mexican Association of Automotive Distributors.

CAGR: Compound Annual Growth Rate = [(End of Period Figure / Beginning of Period Figure) ^ (1/ Number of periods)].

Combined Ratio: Acquisition Ratio + Operating Ratio + Loss Ratio.

CNSF: National Insurance & Bonds Commission, the regulator of the insurance sector in México.

ESG: Environmental, Social, and Governance

Financial Institutions: Financial branch of major automakers and Financial Groups that provide automotive financing.

Loss Cost: Includes costs incurred in the payment of claims: third party liability, theft, repair costs, among others.

Loss Ratio: Loss Cost ÷ Net Earned Premiums.

Multi-annual Policies: Policies with a term greater than 12 months. They are typically issued for the automobiles sold on credit.

Net Earned Premiums: Written premiums registered as income throughout the duration of a policy.

Net Margin: Net income/written premiums

Net Written Premiums: Written premiums less the portion ceded to reinsurance.

Operating Expenses: Includes expenses incurred in by the company in its regular operations.

Operating Ratio: Operating Expenses ÷ Net Written Premiums.

Operating Margin: operating income/ earned premiums

Policies' Fees: Administrative fee charged when the policy is issued and recorded as an income in operating expenses.



PTU: Employee profit sharing.

Premium Debtor: Records the portion of sold policies which will be paid in installments

Premiums Surcharge: Financial penalty imposed to policyholders that choose to pay premiums in installments.

Regulatory Equity Requirement: Is the minimum equity level that an insurance company should maintain, according to legal requirements.

Written Premiums: Premiums corresponding to policies underwritten.

Q CR: Qualitas Costa Rica

Q MX: Qualitas México

Q ES: Qualitas El Salvador

QP: Qualitas Peru

QIC: Qualitas Insurance company.

Solvency Margin: Stockholders' equity – Regulatory Equity Requirement.

Solvency Margin Ratio: Solvency Margin ÷ Regulatory Equity Requirement.

UOF: Fees paid to Financial Institutions for the use of their facilities.

OCRA: (Oficina Coordinadora de Riesgos Asegurados)



Analysts:



About us:

Qualitas Controladora (Q) is the company with the largest market share in the auto insurance industry in Mexico and has presence in the United States, Peru, Costa Rica, and El Salvador. Its unique business model, based on excellence service and a strict cost control policy, has allowed it to offer a first quality service under the largest coverage network in the country. Qualitas is listed on the Mexican Stock Exchange under the symbol "Q" (Bloomberg: Q *: MM).

This document may include forward-looking statements that involve risks and uncertainties. Information may include forward-looking statements regarding the company's results and prospects, which are subject to risks and uncertainty. Actual results may differ materially from what is discussed here today, and the company cautions you not to place undue reliance on these forward-looking statements. Qualitas undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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