First Quarter 2025

April 2025









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Executive Summary



| | 1Q25 |
|-------------------------------|----------------|
| Growth Y/Y | |
| Total Loan Portfolio | 10.8 % |
| Company Loans Portfolio | 12.3 % |
| Total Deposits | 10.5 % |
| Asset Quality | |
| NPL Ratio | 1.5 % |
| Coverage Ratio | 135.2 % |
| Cost of Risk | 0.85 % |
| Profitability | |
| Efficiency Ratio | 37.4 % |
| ROAE | 21.3 % |
| ROAA | 2.7 % |
| Capitalization | |
| ICAP March 2025 (preliminary) | 15.7 % |
| CET I | 15.4 % |

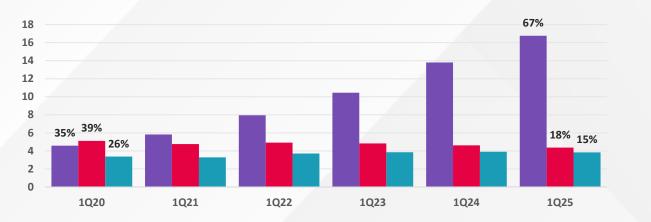
Net Income for the **1st quarter of 2025** stood at **2,491 million pesos**.

Transactions by Channel





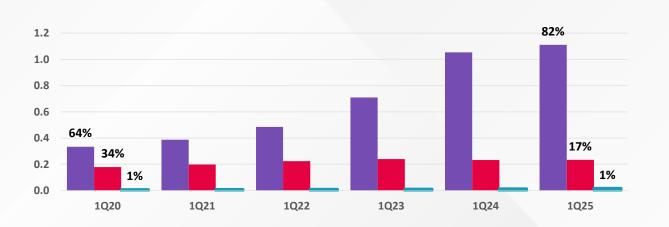
Number of Transactions by Channel

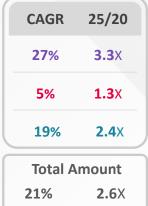


| | CAGR | 25/20 |
|---|------------|--------------|
| | 30% | 3.7 X |
| | -3% | 0.9 X |
| | 3% | 1.1 X |
| 1 | Total Tran | nsactions |
| | 14% | 1.9 X |

• Trillion Pesos

Amounts Transacted by Channel





Loan Portfolio and Deposits Growth



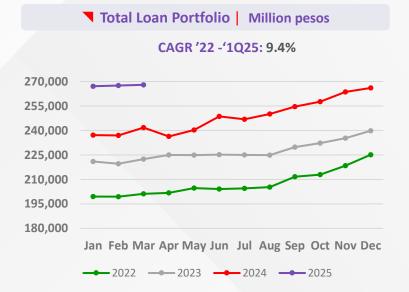
- Total Loan Portfolio stood at \$268.0 Bn pesos, a growth of 10.8% YoY in 1Q25.
- Company Loans, which represent our core business, increased 12.3 %.

| Bn. \$ | ΥοΥ |
|--------|------------------------------|
| 229.5 | 12.3 % |
| 14.3 | -6.1 % |
| 13.0 | 12.3 % |
| 7.2 | 17.6 % |
| 3.9 | -13.9 % |
| | 229.5 14.3 13.0 7.2 |

Yield 1Q24 1Q25 13.61 % 12.51 % (110) bp

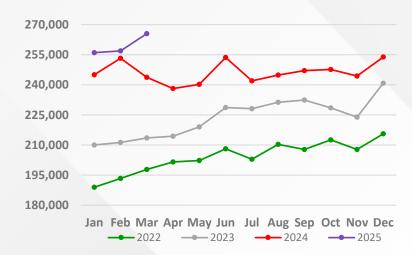
1Q25

6.30%



Total Deposits⁽¹⁾ Million pesos

CAGR '22 -'1Q25: 10.7%



Total Deposits (DD+TD) grew 10.5%, reaching \$260.4 Bn pesos in 1Q25 YoY.

| | Bn. \$ | ΥοΥ | Cost | : |
|-----------------------|----------------|----------------|--------|------|
| Demand Deposits (DD) | 128.7 | 13.3 % | 1Q24 | 10 |
| Time Deposits (TD) | 131.7 | 8.0 % | 7.08% | 6. |
| Repos | 5.1 | -37.1 % | (78 |) bp |
| Interbank Loans** | 49.5 | 23.4 % | | |
| Average TIIE : | 1Q24 11 | .48 % | 50) bp | |
| | 1Q25 9.9 | 98% | 507 bb | |

* Includes Corporates and SMEs.

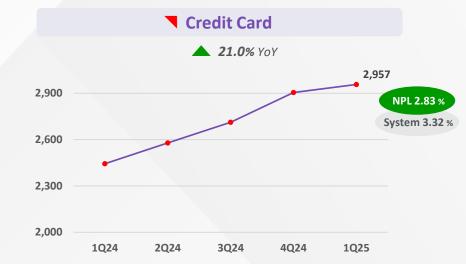
** Mostly development banks.

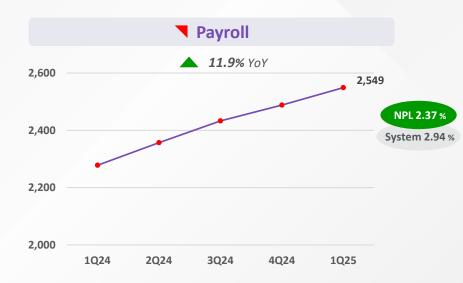
Consumer Loan Portfolio Growth



- Consumer Loan Portfolio grew 17.6% YoY in 1Q25, the NPL Ratio was 2.4%, while the system was 3.1%.
- We highlight the growth of 21.0% in Credit Card, 11.9% in Payroll Loans and 26.7% in Personal Loans.

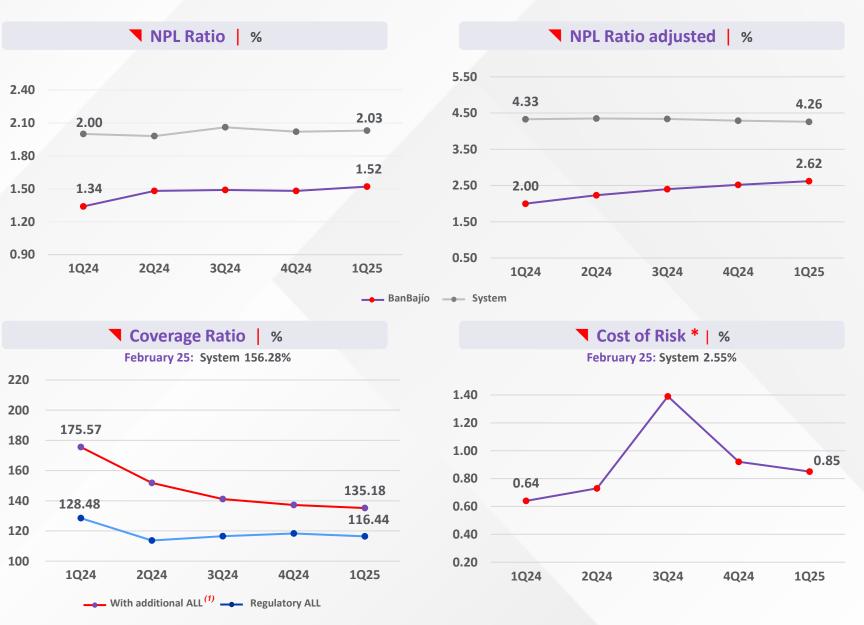
| | Bn. \$ | ΥοΥ | System |
|------------------------------|--------|-------|--------|
| Consumer | 7.2 | 17.6% | 18.8% |
| Credit Card | 3.0 | 21.0% | 13.9% |
| Payroll | 2.5 | 11.9% | 9.4% |
| Personal | 1.4 | 26.7% | 16.1% |
| • Auto + ABCD | 0.4 | 2.8% | 52.6% |







Sound Asset Quality and outstanding Risk Profile



(1) ALL: Allowance for Loan Losses
 As of March 2025, additional ALL stood at \$0.76bn

Note: System last available information February 2025, CNBV. **7** * Refer to Note in page 16.

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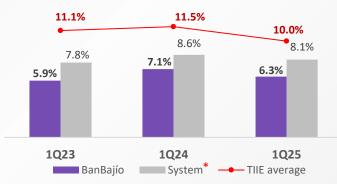
Cost of Funds

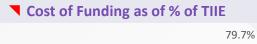


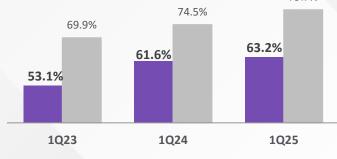
Funding Breakdown | Ps\$ Bn



Cost of Funding⁽¹⁾







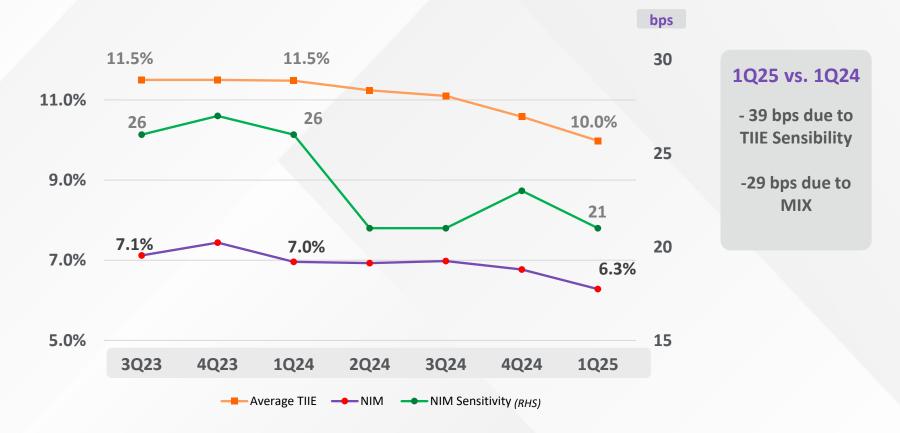
Notes:

1. Quarterly interest expense annualized (without considering leasing liabilities and valuation loss), divided by average total funding (deposits, interbank loans, and repos; we have only included these funding sources for the system for comparison purposes)

* System last available information February 2025.

Net Interest Margin





• As of December, **NIM sensitivity was 21 bps** for each 100 basis points of change in the TIIE rate, equivalent to **739 million pesos of Revenues and 465 million pesos of Net Income** for a full year.

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Revenues Performance

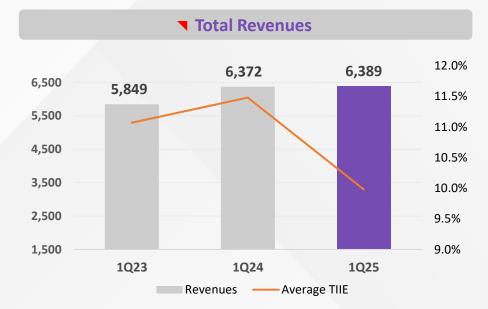


• Million Pesos

- Revenues increased 0.3% YoY in 1Q25.
- Non-Interest Income grew 25.0% YoY.
- Net Fees & Commissions increased 14.1% YoY. We would like to highlight the growth of:
 - Cash Management Fees 22.3%, Trusts 19.2%, Interexchange Fees 4.9%, POS Fees 11.7%.

Net Fees & Commissions + Trading Income grew 20.5% YoY.

Trading Income increased 35.9%.

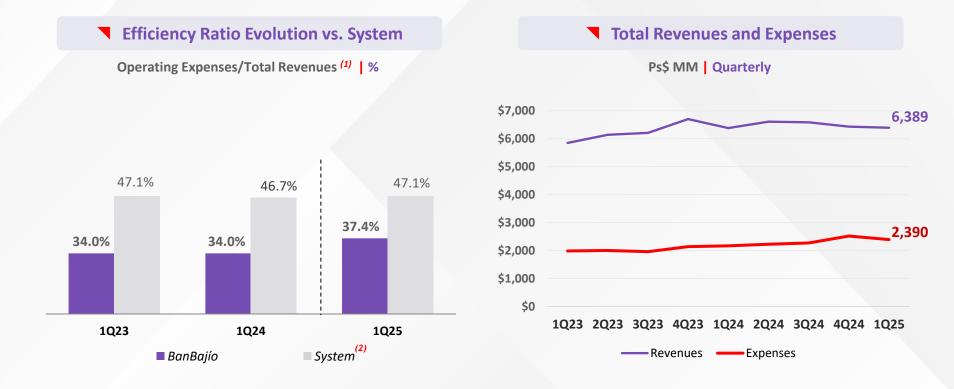


| | 1Q24 [*] | 1Q25 | Var. YoY |
|--|-------------------|-------|----------|
| Net Interest Income | 5,677 | 5,520 | -2.8 % |
| Non-Interest Income | 695 | 869 | 25.0 % |
| • Net Fees & Commissions | 618 | 705 | 14.1 % |
| Trading Income | 256 | 348 | 35.9 % |
| Other Operating Income (Expense) | (179) | (184) | 2.8 % |
| TOTAL REVENUES | 6,372 | 6,389 | 0.3 % |

* Refer to Note in page 16.



• Efficiency Ratio for 1Q25 stood at 37.4%, System 47.1%.



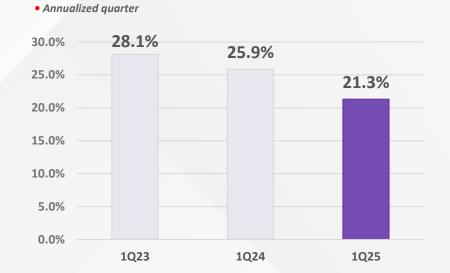
Source: Company information

Notes: ⁽¹⁾ Total Revenues (excluding Allowance for Loan Losses), as reported. ⁽²⁾ System last available information February 2025.

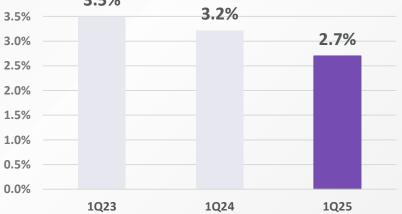
Profitability Metrics



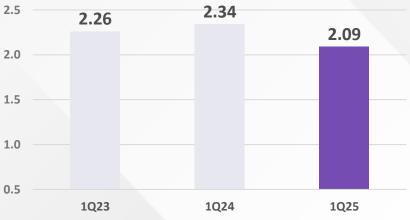
- 1Q25 annualized ROAE and ROAA • were 21.3% and 2.7% respectively.
- 1Q24 EPS stood at Ps. 2.09, 10.4% lower than 1Q24, the Earnings Yield was 18.2%.



• Annualized quarter 4.0% 3.5% 3.2% 3.5% 3.0% 2.5% 2.0% 1.5%



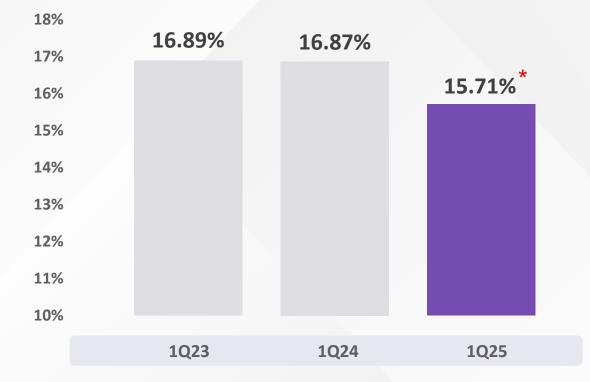
• Pesos



EPS



• Solid capitalization ratio with 98.2% CET 1.



* ICAP March 2025 preliminary.

Dividend Payment



- Today, our Annual General Meeting approved a cash dividend payment equivalent to 50.0% of 2024 Net Income.
- The amount to distribute is \$5,344,248,538, payment will take place during May and September 2025.

| | May September | | Total | |
|--|------------------|-----------------|-----------------|--|
| 2024 Net Income | \$10,688,497,075 | | | |
| Payout | 25.0 % | 25.0% | 50.0% | |
| - Amount | \$2,672,124,269 | \$2,672,124,269 | \$5,344,248,538 | |
| Dividend per share | \$2.2456 | \$2.2456 | \$4.4912 | |
| Dividend yield[*] | 4.8% | 4.8% | 9.6% | |

• After the dividend approval, the ICAP Ratio will be around 14%.

► Guidance 2025



| | 2025 |
|---|-------------------|
| Loan Growth | 8% - 11% |
| Deposits Growth | 9% - 11% |
| • NIM | 6.2% - 6.3% |
| Fees + Trading Income * | 3% - 5% |
| Expenses Growth | 10% - 12% |
| Efficiency Ratio | 39% - 41% |
| Cost of Risk | 0.8% - 1.0% |
| Effective Tax Rate | 26.5% |
| Net Income (Million Pesos) | \$9,300 - \$9,800 |
| ROAE | 19.5% - 21.0% |
| • NPL Ratio | Below 1.6% |
| Coverage Ratio | Above 120% |
| Capitalization Ratio | Above 14% |

Macro estimates for 2025: Average Banxico rate *8.95%-9.15%,* GDP growth *1.0 %* and inflation *4.0%*.

* Without considering the sale of equity assets in 2024, the range would be 15% - 18%



| D-É MANA | | | | | Var. | |
|---|----------|----------|----------|---------|---------|--|
| Ps\$ MM | 1Q24 | 4Q24 | 1Q25 | ΥοΥ | QoQ | |
| Interest Income* | \$10,835 | \$10,754 | \$10,492 | -3.2% | -2.4% | |
| Interest Expense* | (5,158) | (5,029) | (4,972) | -3.6% | -1.1% | |
| Financial Margin | \$5,677 | \$5,725 | \$5,520 | -2.8% | -3.6% | |
| Net Fees & Commissions | 618 | 694 | 705 | 14.1% | 1.6% | |
| Trading Income* | 256 | 264 | 348 | 35.9% | 31.8% | |
| Other Operating Income / (Expense) | (179) | (232) | (184) | 2.8% | -20.7% | |
| Non Interest Income | \$695 | \$726 | \$869 | 25.0% | 19.7% | |
| Total Revenues | \$6,372 | \$6,451 | \$6,389 | 0.3% | -1.0% | |
| Allowance for Loan Losses* | (385) | (601) | (565) | 46.8% | -6.0% | |
| Operating Expenses | (2,166) | (2,519) | (2,390) | 10.3% | -5.1% | |
| Income on equity of unconsolidated subsidiaries | 7 | (1) | - | -100.0% | -100.0% | |
| Income Before Income Taxes | \$3,828 | \$3,330 | \$3,434 | -10.3% | 3.1% | |
| Income Taxes | (1,049) | (792) | (943) | -10.1% | 19.1% | |
| Net Income | \$2,779 | \$2,538 | \$2,491 | -10.4% | -1.9% | |
| Effective Tax Rate | 27.4% | 23.8% | 27.5% | | | |

* Consolidated figures for 1Q24 and 4Q24 have been reclassified for the concepts of interest income, interest expenses, allowance for loan losses, and trading income to make it comparable with the figures for the first quarter of 2025. The main change is the presentation of the comprehensive income statement based on the separation of interest from trading derivatives instruments.

Balance Sheet



| Ps\$ MM | | | Var. | | |
|---|-----------|-----------|-----------|--------|--------|
| | 1Q24 | 4Q24 | 1Q25 | ΥοΥ | Q o Q |
| Cash & Cash Equivalents | 20,174 | 24,961 | 22,481 | 11.4% | -9.9% |
| Investment in Financial Instruments | 13,576 | 24,343 | 27,518 | 102.7% | 13.0% |
| Cash & Investments | \$33,750 | \$49,304 | \$49,999 | 48.1% | 1.4% |
| Total Loan Portfolio with Credit Risk Stage 1 | 235,759 | 259,277 | 260,182 | 10.4% | 0.3% |
| Total Loan Portfolio with Credit Risk Stage 2 | 2,796 | 2,852 | 3,703 | 32.4% | 29.8% |
| •Total Loan Portfolio with Credit Risk Stage 3 | 3,246 | 3,928 | 4,070 | 25.4% | 3.6% |
| -Loan Portfolio | \$241,801 | \$266,057 | \$267,955 | 10.8% | 0.7% |
| Allowance for Loan Losses | (5,699) | (5,390) | (5,502) | -3.5% | 2.1% |
| Deferred Items | (815) | (1,105) | (1,133) | 39.0% | 2.5% |
| Loan Portfolio, Net | \$235,287 | \$259,562 | \$261,320 | 11.1% | 0.7% |
| •Repos | 52,023 | 35,010 | 42,711 | -17.9% | 22.0% |
| •Other Assets | 25,412 | 19,591 | 20,958 | -17.5% | 7.0% |
| Total Assets | \$346,472 | \$363,467 | \$374,988 | 8.2% | 3.2% |
| Demand Deposits | 113,644 | 120,446 | 128,740 | 13.3% | 6.9% |
| •Time Deposits | 121,963 | 126,704 | 131,661 | 8.0% | 3.9% |
| Total Deposits | \$235,607 | \$247,150 | \$260,401 | 10.5% | 5.4% |
| -Repos | 8,128 | 6,697 | 5,112 | -37.1% | -23.7% |
| Funding Including Repos | \$243,735 | \$253,847 | \$265,513 | 8.9% | 4.6% |
| Interbank and Other Agencies Loans * | 40,114 | 53,296 | 49,519 | 23.4% | -7.1% |
| •Other Liabilities | 18,303 | 10,806 | 11,975 | -34.6% | 10.8% |
| Total Liabilities | \$302,152 | \$317,949 | \$327,007 | 8.2% | 2.8% |
| Total Shareholder's Equity | \$44,320 | \$45,518 | \$47,981 | 8.3% | 5.4% |

* Mostly development banks.