



Fourth Quarter 2019

Conference Call Presentation

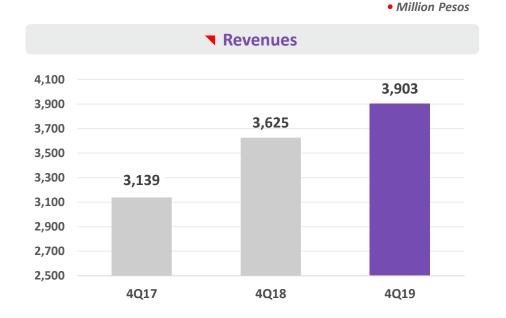
January | 2020

Executive Summary

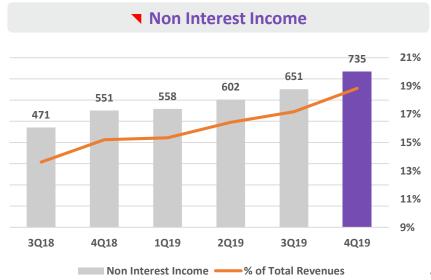
RELEVANT RESULTS	12N	119 vs. 12M18	4Q19 vs. 4Q18
 Net Income 	growth	10.6%	2.5%
Revenues	growth	10.8%	7.7%
 Financial Margin 	growth	8.7%	3.1%
• ROAE		18.6%	18.1%
• ROAA		2.4%	2.3%
• NIM		5.6%	5.6%
 Efficiency Ratio 		43.3%	43.7%
 Total Loan Portfolio 	growth	5.8 %	
 Company Loans Portfolio 	growth	7.4 %	
 Total Deposits 	growth	11.1%	
 NPL Ratio 		0.94%	
Coverage Ratio		155.1%	

Continuous upward trend in Revenues

- Revenues increased 7.7% in 4Q19 YoY and 10.8% in 12M19.
- Strong performance in the Non Interest Income as well as Net Interest Income despite the reduction in the reference rate.



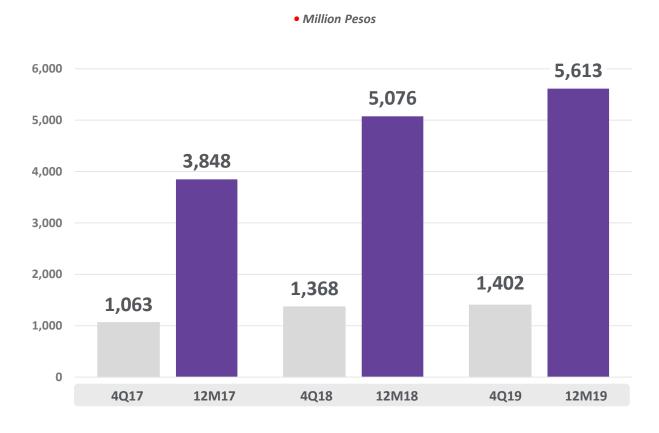
	4Q19	YoY	12M19	YoY
Net Interest Income	3,168	3.1 %	12,452	8.7 %
Non Interest Income	735	33.4 %	2,546	22.0 %
Net Fees & Commissions	517	17.2 %	1,803	7.5 %
 Trading Income 	128	156.0 %	502	127.1 %
 Other Operating Income 	90	50.0 %	241	27.5 %
TOTAL REVENUES	3,903	7.7 %	14,998	10.8 %



Million Pesos

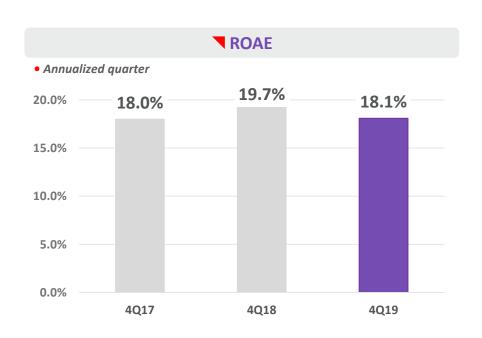
▶ Net Income Performance

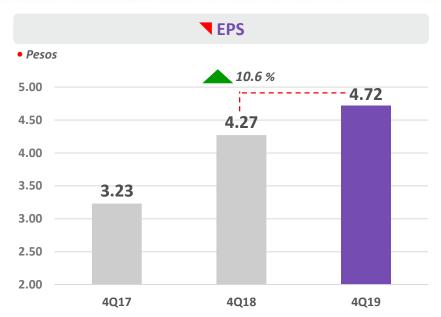
• Net Income was Ps. 1,402 million in 4Q19, 2.5% higher than 4Q18, despite a higher effective tax rate due to a lower level of inflation. For the 12M19 period, Net Income totaled Ps. 5,613 million, 10.6% higher than 12M18.

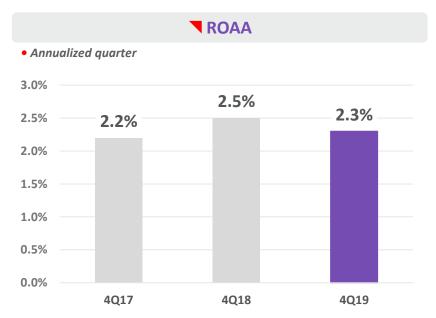


▶ Returns and EPS in line with our guidance

- We continue to post an above 18% level of ROAE since the IPO.
- Continuous growth in Earnings, resulted in a 87.8% increase in EPS since the IPO, and 10.6% YoY.

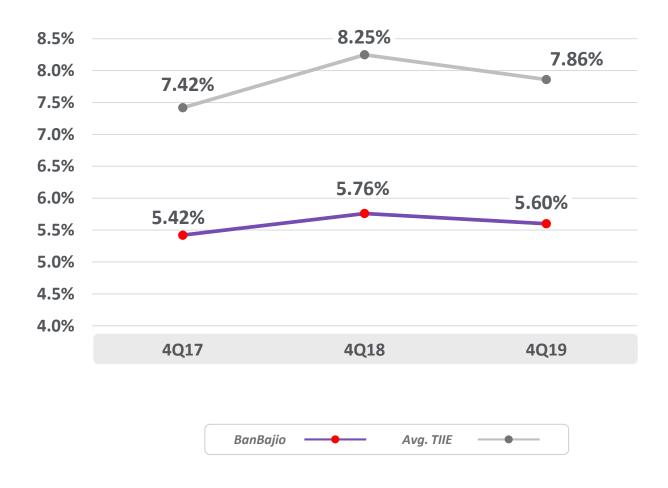






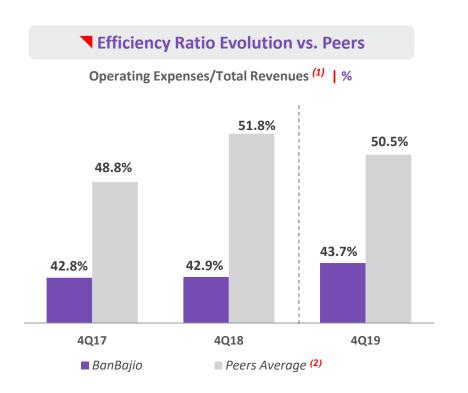
Net Interest Margin

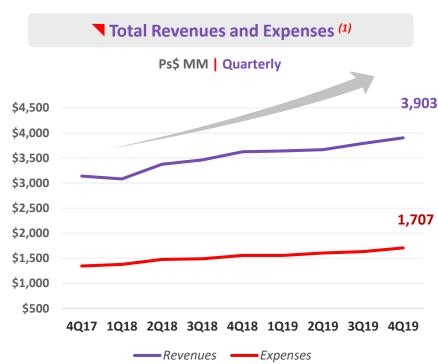
 NIM contracted 16 bps in 4Q19 YoY, as a result of the reduction in the reference rate and the dividend payment that took place in May 2019.



► Efficiency Ratio

 Efficiency Ratio for 12M19 remains stable at 43.3% and for 4T19 was 43.7%.





Source Company information

Notes:

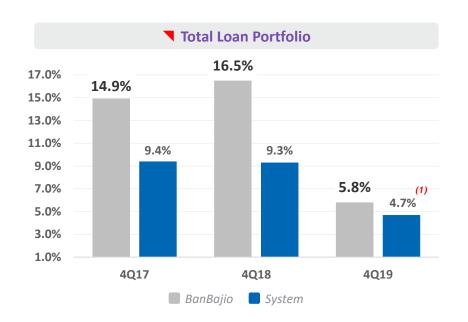
- (1) Total Revenues (excluding Loan Loss Provisions).
- (2) Peers Include: Banorte, Banregio, BBVA Bancomer, Citibanamex, HSBC, Santander and Scotiabank consolidated figures; last available information for the Oct-Nov 19 period.

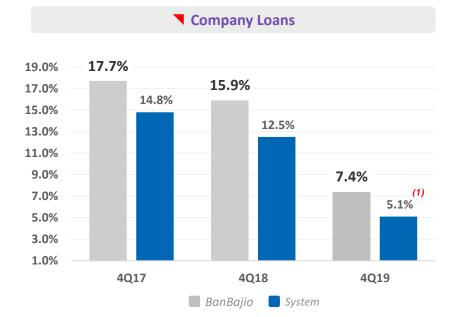
► Loan Portfolio Growth YoY

- Total Loan Portfolio grew 5.8% in 4Q19, above the 4.7% of the system as of Nov 2019.
- Company Loans, which represents our core business, increased 7.4 %.

	YoY
Company Loans	7.4 %
Financial Institutions	-11.3 %
Government	3.1 %
Consumer	42.1 %
Mortgage	-2.0 %

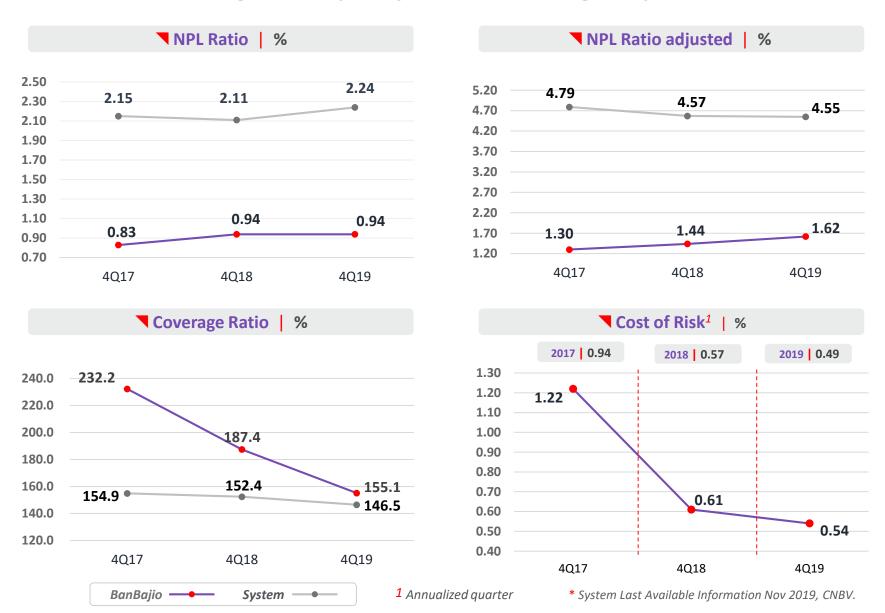
Total Loan Portfolio | MILLION PESOS CAGR '16 - '4Q19: 13.5% System(1) 9.1% 190,000 170,000 130,000 110,000 Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec 2016 2017 2018 2019



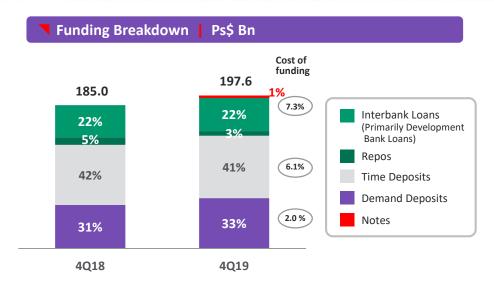


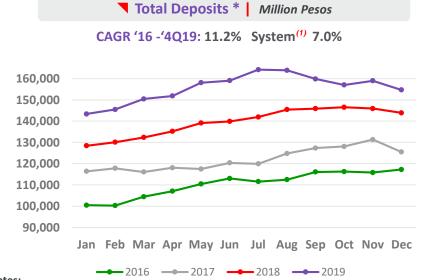
Asset Quality

High asset quality and outstanding risk profile



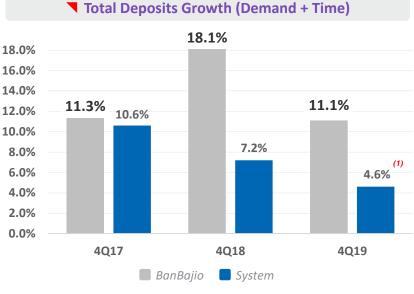
Strong growth in Total Deposits

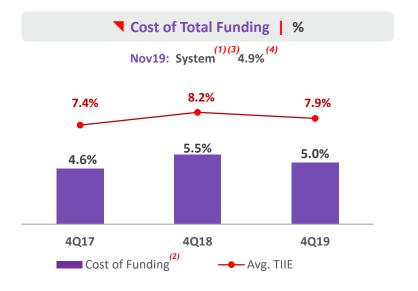




Notes: 1. Total Banca Multiple consolidated figures Nov19.

- 2. Interest expense divided by total funding (deposits, interbank loans, repos).
- 3. Includes repos, derivatives, and changes in adjustment to financial asset hedging valuation.
- 4. Oct-Nov 19 period annualized.



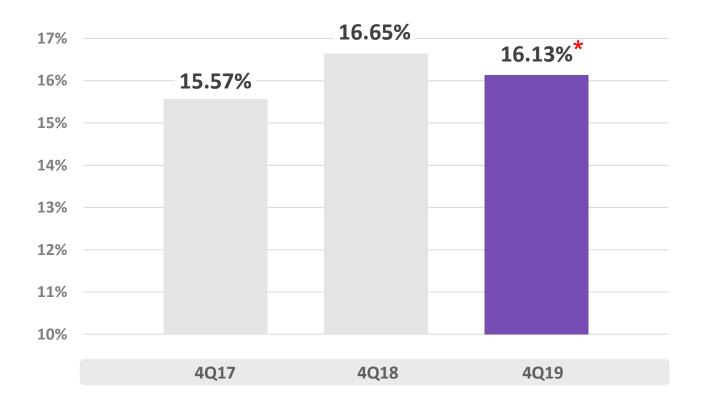


Source: Company information, CNBV

* Includes Repos.

Capital Adequacy Ratio

Solid capitalization ratio with 99.9% TIER 1



^{*} ICAP December 2019 preliminary

Results vs. Guidance

GUIDANCE 2019	AS OF DECEMBER 2019
8% - 10%	5.8%
14% - 16%	11.1%
5.5% - 5.6%	5.6%
12% - 13%	12.0%
11% - 12%	10.2%
Below 45%	43.3%
Below 1%	0.49%
24.0% - 26.0%	26.7%
\$5,500 - \$5,700	\$5,613
8.1% - 12.0%	10.6%
18.1% - 18.7%	18.6%
Below 1.2%	0.94%
Above 160%	155.1%
16.3% - 16.7%	16.13%
	8% - 10% 14% - 16% 5.5% - 5.6% 12% - 13% 11% - 12% Below 45% Below 1% 24.0% - 26.0% \$5,500 - \$5,700 8.1% - 12.0% 18.1% - 18.7% Below 1.2% Above 160%

Guidance

	2020
Loan Growth	8% - 11%
Deposits Growth	9% - 12%
• NIM	5.2% - 5.3%
 Net Interest Income Growth 	0% - (1%)
 Non Interest Income Growth 	20% - 25%
Expenses Growth	9.5% - 10.5%
• Efficiency	Below 47%
Cost of Risk	0.6% - 0.7%
Tax Rate	25% - 26%
Net Income	\$5,275 - \$5,700
Growth	(6.0%) - 1.0%
• ROAE	16.7% - 18.0%
NPL Ratio	Below 1.2%
Coverage Ratio	150%
Capitalization Ratio	14.0% - 15.0%

► Income Statement

DoĆ BABA				Var.	
Ps\$ MM	4Q18	3Q19	4Q19	YoY	QoQ
 Interest Income 	\$5,623	\$5,943	\$5,681	1.0 %	-4.4 %
 Interest Expense 	(2,549)	(2,804)	(2,513)	-1.4 %	-10.4 %
Financial Margin	\$3,074	\$3,139	\$3,168	3.1 %	0.9 %
 Net Fees & Commissions 	441	456	517	17.2 %	13.4 %
 Trading Income 	50	155	128	156.0 %	-17.4 %
 Other Operating Income / (Expense) 	60	40	90	50.0 %	125.0 %
Non Interest Income	551	651	735	33.4 %	12.9 %
Total Revenues	\$3,625	\$3,790	\$3,903	7.7 %	3.0 %
 Allowance for Loan Losses 	(255)	(269)	(243)	-4.7 %	-9.7 %
 Administrative and Advertising Expenses 	(1,554)	(1,631)	(1,707)	9.8 %	4.7 %
 Equity in income of unconsolidated subsidiaries 	1	1	7	600 %	600.0 %
Income Before Taxes	\$1,817	\$1,891	\$1,960	7.9 %	3.6 %
Taxes	(449)	(502)	(558)	24.3 %	11.2 %
Net Income	\$1,368	\$1,389	\$1,402	2.5 %	0.9 %
Effective Tax Rate	24.7 %	26.5 %	28.5 %		

▶ Income Statement

Deć nana			Var.
Ps\$ MM	12M 18	12M 19	YoY
 Interest Income 	\$20,062	\$23,027	14.8 %
 Interest Expense 	(8,607)	(10,575)	22.9 %
Net Interest Income	\$11,455	\$12,452	8.7 %
 Net Fees & Commissions 	1,677	1,803	7.5 %
 Trading Income 	221	502	127.1 %
 Other Operating Income / (Expense) 	189	241	27.5 %
Non Interest Income	2,087	2,546	22.0 %
Total Revenues	\$13,542	\$14,998	10.8 %
 Allowance for Loan Losses 	(906)	(851)	-6.1 %
 Administrative and Advertising Expenses 	(5,897)	(6,500)	10.2 %
 Equity in income of unconsolidated subsidiaries 	3	7	133.3 %
Income Before Tax	\$6,742	\$7,654	13.5 %
• Tax	(1,666)	(2,041)	22.5 %
Net Income	\$5,076	\$5,613	10.6 %
Effective Tax Rate	24.7 %	26.7%	

► Balance Sheet

- 4				Var.	
Ps\$ MM	4Q18	3Q19	4Q19	YoY	QoQ
• Cash & Cash Equivalents	\$20,976	\$26,120	\$33,417	59.3 %	27.9 %
 Investment in Securities 	18,121	10,695	9,219	-49.1 %	-13.8 %
Cash & Investments	\$39,097	\$36,815	\$42,636	9.1 %	15.8 %
 Performing Loan Portfolio 	168,655	176,990	178,506	5.8 %	0.9 %
 Non-performing Loan Portfolio 	1,600	1,729	1,702	6.4 %	-1.6 %
 Gross Loan Portfolio 	\$170,255	\$178,719	\$180,208	5.8 %	0.8 %
 Loan Loss Provisions 	(2,998)	(2,708)	(2,640)	-11.9 %	-2.5 %
Net Loan Portfolio	\$167,257	\$176,011	\$177,568	6.2 %	0.9 %
Repos	8,242	10,502	7,001	-15.1 %	-33.3 %
Other Assets	9,354	17,669	10,630	13.6 %	-39.8 %
Total Assets	\$223,950	\$240,997	\$237,835	6.2 %	-1.3 %
 Demand Deposits 	56,184	66,579	65,109	15.9 %	-2.2 %
Time Deposits	77,712	84,230	80,614	3.7 %	-4.3 %
Notes	0	0	3,003	ABS	-ABS
Total Deposits	\$133,896	\$150,809	\$148,726	11.1 %	-1.4 %
Repos	9,981	9,060	5,983	-40.1 %	-34.0 %
Funding Including Repos	\$143,877	\$159,869	\$154,709	7.5 %	-3.2 %
Interbank Loans *	41,167	38,776	42,850	4.1 %	10.5 %
 Other Liabilities 	10,356	11,977	8,607	-16.9 %	-28.1 %
Total Liabilities	\$195,400	\$210,622	\$206,166	5.5 %	-2.1 %
Shareholder's Equity	\$28,550	\$30,375	\$31,669	10.9 %	4.3 %
* Mostly development banks funding.					

¹⁶